

NORTH RIVER SCHOOL DISTRICT #200

BOARD POLICY

NO. 4312

COMPLAINTS FROM CITIZENS

The Board desires to give citizens opportunities to express their concerns about teachers and the effectiveness of teaching practices. At the same time the Board recognizes its responsibility to protect teachers against harassment or unfounded accusations. The Board, therefore, adopts the following procedures for citizens who wish to lodge a complaint:

Step One:

Discuss the matter with the teacher involved.

Step Two:

If the problem is still not resolved to the satisfaction of the parties involved, it is to be brought to the attention of the Superintendent.

Step Three:

If, after discussion with the Superintendent, there is still no satisfactory solution, inform the Superintendent that you wish to present the matter to the Board and it will be placed on the agenda for the next regular Board meeting. If the matter is sufficiently urgent to warrant a special meeting, one will be called. At step three the matter must be stated in writing and signed, or presented in person at an open meeting. Matters not presented in either of these ways will not be considered.

Adopted: November 17, 1992